

If you are having issues connecting to the data logger via the USB cable to your computer, please try the following steps:

For Windows 7:

1. Open the WaterGraph software, and click on the “select serial port” button.
2. Click on the “install USB drivers” button, and install the USB drivers (please note that the install is in a two part section, there will be a point in the install where you have to check a box to install the drivers)
3. Once the USB driver installation is complete, click on the start button, then control panel, system, and device manager on the left.
4. In the device manager, expand COM ports, and look for the “Prolific” USB driver.
5. Once the Prolific port is found, record the COM port #.
6. Open the WaterGraph software, click on the “select serial port” button, select the appropriate COM port on the right and click the done button.
7. Click on the “setup data logger” button to confirm that the data logger is connected.

For Windows XP:

1. Open the WaterGraph software, and click on the “select serial port” button.
2. Click on the “install USB drivers” button, and install the USB drivers (please note that the install is in a two part section, there will be a point in the install where you have to check a box to install the drivers)
3. Once the USB driver installation is complete, right click my computer, manage, then device manager on the left.
4. In the device manager, expand COM ports, and look for the “Prolific” USB driver.
5. Once the Prolific port is found, record the COM port #.
6. Open the WaterGraph software, click on the “select serial port” button, select the appropriate COM port on the right and click the done button.
7. Click on the “setup data logger” button to confirm that the data logger is connected.